

Dear Mullica Middle School Families,

Last school year (2017-18) we rolled out a 1:1 Chromebook initiative in grade 5-8. Throughout the year normal wear and tear as well as accidental damage occurs to the Chromebooks. We are offering coverage for the Chromebooks so parents can avoid full cost charges (parts and labor) when damages occur.

What's the Cost?

We have estimated the cost based on the first year damage and repair costs incurred. Families can choose to pay **\$30.00 per year/per single incident type** to have damages covered for that year.

What's Covered?



Drops

From cracked screens to broken internal parts, we cover the big damage that can come from the smallest falls.



Wi-Fi Failure

You're covered in case of Wi-Fi failure, which can take your computer completely off the grid.



Spills

Doesn't matter if it's one splash, one spill, or full immersion



Loose Charging Port

If you need to wiggle the power cord or hold the cable in place to get a charge, it might be the port, not the cable.



All Mechanical/Electrical Failures from Normal Use

We cover you when things just stop working from the normal wear and tear.



RAM Failure or Error

We cover internal RAM chips that, if they fail, can drag down your computer's speed with them.



Hard Drive Crash

No matter how your hard drive goes down, we've got you covered.



LCD Burn Out

You're covered if your LCD screen gets dimmer over time, discolored or gets lines through the display.

Is it Optional?

Yes, the insurance is optional. However, just like textbooks, library books, and other school property you will be responsible for the full cost of repair or replacement. We will not charge for normal and reasonable wear and tear. Like a loose hinge, worn off keys, and other expected issues with age and usage.

What are common damages and cost?

We have a chart below to answer this.

How many incidents are covered?

We will cover 1 type of incident per school year. Example: A student drops their Chromebook and breaks the screen, we fix the screen. They then spill a water bottle on the unit and it no longer starts. We will cover that as well, as it was a separate damage/incident type. If a screen is broken multiple times we will cover the first incident.

Examples of covered versus uncovered common damage:

Damage	Part(s) Needed	Cost / Labor	Covered Expense	Uncovered Expense
Cracked Screen	New Screen	\$60.00 / \$75.00	\$0	\$135.00
Touchpad	New Top Bezel	\$80.00 / \$75.00	\$0	\$155.00
Broken Key(s)**	New Top Bezel	\$80.00 / \$75.00	\$0	\$155.00
Headphone Jack	New System Board	\$150.00 / \$150.00	\$0	\$299*
Power Port	New System Board	\$150.00 / \$150.00	\$0	\$299*
Cracked Screen (Twice)	New Screen	\$60.00 / \$75.00	\$135.00	\$270.00
Keyboard	New Keyboard	\$100.00 / \$75.00	\$0	\$175.00
AC Power Adapter	New Adapter	\$60.00 / \$25.00	\$0	\$85.00

*You are charged for a new replacement if that is cheaper than the parts and labor.

**Keys are not 100% interchangeable. Efforts will be made to replace single keys from any parts systems. This cost is only incurred when we cannot replace the key(s).

I would like accidental insurance for the Chromebook.

Student Name

Parent Signature

Date

Office use only: Fee paid by check _____ cash _____ online _____
check #